



Mārama HDC Real Time Feedback Project

HDC Core Questions

I am completing this survey as...

- *a consumer or service user or person seeking support*
- *family, whanau or friend*

Thinking about your most recent experience with the service/people who support you, how much do you agree or disagree with the following statements...

Q1 Relationship/Partnerships

- *I feel respected*

Q2 Communication/Information

- *I am involved in decision making*

Q3 Continuity of Care/Coordination

- *The people I see communicate with each other when I need them to*
(Don't know option)

Q4 Family Involvement

- *My family / whanau are given information and encouraged to be involved*
(Additional Option: I didn't want them to be involved)

Q5 Recovery and Support

- *I have the support I need for the future*

Q6 Recovery and Support

- *Our plan is reviewed regularly*

Q7 Friends and Family question (Optional)

- *I would recommend this service to friends and family if they needed similar care or treatment.*

Q8 Free Form Text Question

Is there anything you want to say about your recent experience with the service or anything you think we can improve on?

Demographic Q1

Which ethnic group do you belong to?

- New Zealand European
- Māori
- Samoan
- Cook island Maori
- Tongan
- Niuean
- Chinese
- Indian
- Other

Demographic Q2

What age range do you belong to?

- 1-11yrs
- 12-19yrs
- 20-24yrs
- 25-34yrs
- 35-44yrs
- 45-54yrs
- 55-64yrs
- 65-74yrs
- 75+

Demographic Q3

What gender are you?

- Male
- Female
- Other